

## FREQUENTLY ASKED QUESTIONS

### **Do I need to book?**

We will always try to accommodate you however yes we do advise booking especially on Saturdays and during holiday periods.

### **How much does it cost?**

This depends on what you choose to paint but usually between £15/£20 per painter and this includes your pottery, time in the studio, paints, glazing and firing.

### **Do I need to bring an apron?**

We have aprons on site and the paints we use are completely non toxic and washable.

### **Do you serve drinks?**

We do have tea, coffee and squash but don't mind you bringing your own posh coffees and snacks - just ask us for a bowl!

### **Do you open in the evening?**

We try to open once a month 7-9pm - follow our social media for these dates. We can also arrange evening sessions if you have a group of 8 or more interested painters.

### **Do you do gift vouchers?**

We do - for any amount you like or for a specific experience or workshop.

Since Covid we changed the policy on our vouchers so they have a use by date of typically 6 months from the purchase date. Any vouchers purchased before 2020 will no longer be valid. In exceptional circumstances we may extend the date or negotiate a percentage discount on your visit if you haven't been able to use the voucher within 6 months. Vouchers are designed for one use only and cannot be sold on. The Paint Pottle will not compensate for fraudulent vouchers.